



उत्तर रेलवे

दूरभाष नम्बर/ 011-23344127

email: srdeersodli@gmail.com

No. 230/Elect/RSO/Safety Drive/2025

मण्डल रेल प्रबंधक कार्यालय

स्टेट एंट्री रोड, उत्तर रेलवे, नई दिल्ली

Date: 19.06.2025

सभी मुख्य लोको निरीक्षक,
समस्त वरिष्ठ चालक दल नियंत्रक/ लॉबी,
जाखल, जींद, रोहतक, शकूरबस्ती, दिल्ली सराय रोहिल्ला, दिल्ली, आनंद विहार
, गाजियाबाद, मेरठ शहर, पानीपत, नई दिल्ली, हजरत निजामुद्दीन, तुगलकाबाद, पलवल।

स्टेशन मास्टर,
नया खुर्जा, गढ़ी हरसरु

संरक्षा अभियान-RSO SD-21/2025

विषय: प्रयागराज डिवीज़न के LUSA स्टेशन पर दिनांक 23.04.2025 को हुई SPAD की घटना के सम्बन्ध में।

संदर्भ: RB पत्र संख्या 2025/Elect(TRS)/138/1(Bd. Mtg) दिनांक 07.05.2025.

RB's JPO संख्या 2010/Tele/2(1)/1/Pt. दिनांक 27.12.2012.

NRHQ पत्र संख्या 147-Elect/TRS/6/2 दिनांक 19.06.2025.

सुरक्षित रेल परिचालन सुनिश्चित करने के लिए, RSO सुरक्षा अभियान संख्या 13/2025 में निहित निर्देशों को सभी CLIs द्वारा अनुपालन हेतु एक बार फिर दोहराया गया है। सुरक्षित ट्रेन संचालन सुनिश्चित करने के लिए RSO SD 13 25 में निर्देशित मदों पर अनुपालन पुनः सुनिश्चित किया जाना चाहिए। तदनुसार, सभी CLIs के द्वारा लगातार एम्बुश चेक जाना चाहिए कि चालक दल (LP, LPS और ALP) के मोबाइल फोन को ट्रेनों/लोकोमोटिवों के चलते समय स्विच ऑफ स्थिति में रखा जाए, सिवाय RB के JPO संख्या 2010/Tele/2(1)/1/PT दिनांक 27.12.2012 द्वारा परिभाषित आपातकालीन स्थितियों के। इसके अलावा, RB के ऊपर उल्लिखित पत्र के अनुसार सख्त अनुपालन के लिए निम्नलिखित मुख्य मदों को शामिल किया गया है।

1. LP, ALP और मोटरमैन को CMS में 'साइन ऑन' करते समय अपने निजी मोबाइल फोन (नंबर और सेवा प्रदाता सहित) की जानकारी देनी चाहिए। इस पहलू की नियमित जांच की जानी चाहिए।
2. ट्रेन चलने के दौरान सभी मोबाइल फोन (CUG और निजी) को बंद करके अपने बैग में रखना चाहिए। CLIs इस पहलू की जांच फुटप्लेट के दौरान करें।
3. ट्रेन परिचालन के दौरान किसी भी परिस्थिति में निजी मोबाइल फोन का उपयोग नहीं किया जाना चाहिए।
4. CUG फोन का इस्तेमाल केवल आपातकालीन स्थितियों में ही किया जा सकता है (जैसे दुर्घटना, उपकरण की खराबी, रुक जाना या असामान्य घटनाएँ)। ऐसे किसी भी उपयोग को यात्रा के अंत में कू लॉबी में रखे गए रजिस्टर में दर्ज किया जाना चाहिए।
5. प्रभाग को ई-मॉनीटरिंग जारी रखनी चाहिए तथा ड्यूटी घंटों के दौरान नियमित रूप से CUG फोन कॉल रिकॉर्ड (CDR) पर नजर रखनी चाहिए।
6. यदि CDR या एम्बुश जांच के दौरान यह पाया जाता है कि CUG या निजी मोबाइल फोन का अनधिकृत रूप से उपयोग किया गया था, तो संबंधित LP/ALP/मोटरमैन उचित D&AR कार्यवाही के लिए उत्तरदायी होंगे।
7. सेवा प्रदाता से प्राप्त CDR को अपलोड करके साइन-ऑन और साइन-ऑफ के बीच मोबाइल उपयोग को ट्रैक करने की सुविधा पहले से ही कू मैनेजमेंट सिस्टम (CMS) में उपलब्ध है।
8. सभी चालक दल के द्वारा अपने CUG/पर्सनल मोबाइल से की गई/रिसीवड कॉल का कारण सहित विवरण लॉबी पर उपस्थित रजिस्टर में दर्ज करें। सभी वरिष्ठ कू कंट्रोलर के द्वारा इस पहलू की जांच की जानी चाहिए।

सभी मुख्य लोको निरीक्षक व वरिष्ठ कू कंट्रोलर (Sr.CC/Lobby) को यह निर्देश दिए जाते हैं कि सभी चालक लॉबी पर उक्त निर्देशों का पालन सुनिश्चित करें व अपनी ड्राइव की रिपोर्ट को निम्न दी गयी google sheet में दैनिक आधार पर अवश्य दर्ज करें व ड्राइव के खतम होने पर सम्पूर्ण रिपोर्ट को मंडल कार्यालय में प्रस्तुत करें ताकि यह आगे प्रधान कार्यालय में प्रस्तुत की जा सके।

google sheet link :



अलखदीप

वरिष्ठ मण्डल विद्युत अभियन्ता/परि०/दिल्ली
उत्तर रेलवे

प्रतिलिपि:

- PS to DRM for kind information of DRM please.
- CEE/OP/NR – for kind information please.
- ADRM/OP/DLI/NR – for kind information please.
- Sr. DSO/DLI/NR – for kind information please.
- Sr. RBA/DLI/NR- for kind information please.
- DEE/RSO/DLI & ADEE/RSO/DLI/NR – for kind information and necessary action please.
- Principal ETC/ GZB, DTC/TKD – for kind information and necessary action please.
- CLI/BTC/TKD - for necessary action.
- CTC/NDLS Control – for necessary action.

Northern Railway

Headquarters Office,
Baroda House,
New Delhi- 110001.
Dated: 19.06.2025

No.147-Elect/TRS/6/2

NRHQ Safety Drive No.21

Sr. Divnl. Elect. Engineer/Tr./OP/ RSO,
Northern Railway,
D.R.M. Office,
JAT, FZR, UMB, DLI, MB & LKO.

Sub: SPAD at LUSA Station/Prayagraj Division/NCR on 23.04.2025.

Ref: RB's Letter No. 2025/Elect (TRS)/138/1 (Bd. Mtg) dated 07.05.2025

To ensure safe train operation, the instructions contained in NRHQ Safety Drive No. 14A are once again reiterated for compliance by all divisions.

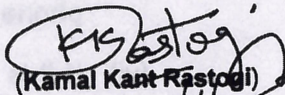
Accordingly, ambush checks are to be conducted by divisional officers and CLIs to ensure that mobile phones of crew (LP, LPS & ALP) are kept in switched "OFF" condition while trains/locomotives are moving except in exigencies defined vide RB's JPO No. 2010/Tele/2(1)/1/Pt dated 27.12.2012. Further, the following key points are to be covered for strict compliance as per RB's letter referred above.

1. LPs, ALPs, and Motormen must declare any personal mobile phone (including number and service provider) while 'Signing ON' in CMS. CLI must be deputed to check this aspect regularly.
2. During train run, all mobile phones (CUG and personal) must be switched off and kept securely in the bag/box.
3. Personal mobile phones must not be used under any circumstances during the journey
4. CUG phones may be used only in emergencies (e.g., accidents, equipment failures, stalling, or unusual incidents). Any such use must be recorded at the end of the journey in the register maintained at the crew lobby.
5. Division should continue e-monitoring and regularly track CUG phone call records (CDRs) during duty hours.
6. If it is found, either from CDRs or during surprise checks, that CUG or personal mobile phones were used unauthorizedly, the concerned LP/ALP/Motormen shall be liable for action under Disciplinary and Appeal Rules (D&AR).
7. Daily random checks must be conducted by each division. A monthly summary of checks conducted, violations detected, and action taken should be submitted to the HQ office through the Monthly PCDO for onward submission to Railway Board PCDO.
8. Facility for tracking mobile usage between Sign-ON and Sign-OFF is already available in the Crew Management System (CMS) through uploading of CDRs received from the service provider. To prepare CDR format for uploading in CMS, it should be ensured that CDR data should be in following format only:

Call to Whom (mobile No.)	Calling from (Crew CUG mobile No.)	Call duration	Call Date	Call Time

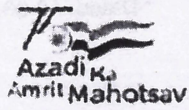
9. To assist supervisors in understanding the CDR upload and report generation process in CMS, a user guide, prepared by CRIS is enclosed herewith.

DA: As above


(Kamal Kant Rastogi)
Dy.CEE/Operations

Copy to:

- 1) PCEE/NR: for kind information please.
- 2) PCSO/NR: for kind information please.
- 3) CEE/Operations: for kind information please.
- 4) CTLC/NRHQ: for collection of compliance report on daily basis.



भारत सरकार GOVERNMENT OF INDIA
रेल मंत्रालय MINISTRY OF RAILWAYS
(रेलवे बोर्ड RAILWAY BOARD)



2025 International Year
of Cooperatives

No. 2025/Elect(TRS)/138/1 (Bd. Mtg)

New Delhi, Dated : 07.05.2025

**General Managers (Elect),
All Zonal Railways
(incl. KRCL & Metro Railway Kolkata)**

**Sub : SPAD at LUSA station/Prayagraj Division/NCR on 23.04.2025
Ref : MOM of Board meeting held on 25.04.2025**

On 23.04.2025, a SPAD of the starter signal occurred at Lusa station of Prayagraj Division of NCR, as the crew of GVGN Goods train mistakenly assumed that the green aspect of Advance Starter signal was meant for their own train.

This incident was reviewed during the Board meeting held on 25.04.2025, where it was directed in the meeting that **"More ambush checks may be conducted to detect mobile phone usage by LPs/ALPs during duty."**

Although guidelines already exist regarding mobile phone usage during train operations, the issue needs to be re-emphasized to curb the use of mobile phones between 'Sign On' and 'Sign Off'. The key points from the existing instructions are summarized below for strict compliance:

- (i) LPs, ALPs, and Motormen must declare any personal mobile phone (including number and service provider) while 'Signing ON' in CMS. CLI must be deputed to check this aspect regularly.
- (ii) During train run, all mobile phones (CUG and personal) must be switched off and kept securely in the bag/box. Only CUG phones must be used.
- (iii) Personal mobile phones must not be used under any circumstances during the journey.
- (iv) CUG phones may be used only in emergencies (e.g., accidents, equipment failures, stalling, or unusual incidents). Any such use must be recorded at the end of the journey in the register maintained at the crew lobby.
- (v) Zonal Railways should continue e-monitoring and regularly track CUG phone call records (CDRs) during duty hours.
- (vi) If it is found, either from CDRs or during surprise checks, that CUG or personal mobile phones were used unauthorizedly, the concerned LP/ALP/Motormen shall be liable for action under Disciplinary and Appeal Rules (D&AR).

.....2/-

- (vii) Daily random checks must be conducted by each division. A monthly summary of checks conducted, violations detected, and action taken should be submitted to the Railway Board through the Monthly PCDO.

2.0 Facility for tracking mobile usage between Sign-On and Sign-Off is already available in the Crew Management System (CMS) through uploading of CDRs received from the service provider. To prepare CDR format for uploading in CMS, it should be ensured that CDR data should be in following format only..

Call to Whom (mobile no.)	Calling from (Crew CUG mobile no.)	Call duration	Call Date	Call Time
xxxxxxxxxxx	xxxxxxxxxxx	xx	xx-xx-xx	xx:xx:xx

To assist supervisors in understanding the CDR upload and report generation process in CMS, a user guide, prepared by CRIS is enclosed herewith.

3.0 A special drive must be launched immediately across all divisions to enforce these guidelines strictly, thereby curbing mobile phone usage during train operations.

DA : as above.

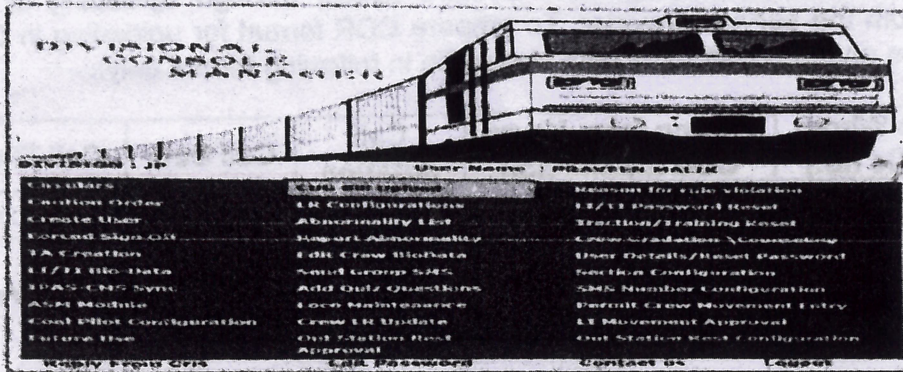


V.V. 7/5/25
(V.Venkatasubramanian)
Exe. Dir.Elect. Engg. (RS)-(I)
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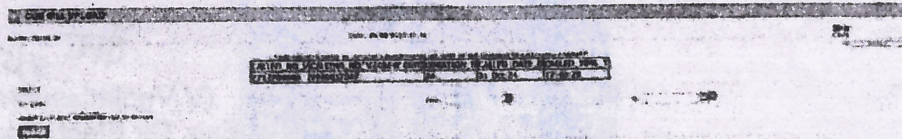
Crew Call Details Record (CDR) monitoring in CMS

There is provision in CMS for monitoring Crew Call Details Record (CDR) as follows:

1. In CMS, Divisional Console Authority can upload CUG Bill of crew (size of Pdf must be less than 5 MB):



2. After Click on "CUG Bill upload" option in Divisional Console, form will be opened to upload the file and option to fill duration of the bill is also available:



Format for uploading CUG Bill is as follows:

CALLER_NO_V	CALLING_NO_V (CREW CUG)	DURATION_N	CALLED_DATE_D	CALLED_TIME_T
7217709646	9990017047	24	31-Oct-24	17:40:28

(Above functionality is applicable for both Mobile Service provider (JIO and Airtel)).

3. Once the CUG bill is uploaded, summary of crew with their call record can be monitored. Drilldown is also provided in 'No. of Crew found on Call' column in summary report for further analysis.

Welcome - PRAVEEN MALIK
CUG/CUG

A ZONE IN LOBBY CUG

NWB-NORTH WESTERN AIRWAY

JP-JAIRP

JP-JAIRP IN

Q JP

Q CUG

Q CUG

Q CUG

Q CUG

Select Parameters for MISC-CUG Usage Report Report

Copy Print CSV XLS

Search

Display

Records

CUG USAGE REPORT FOR DIVISION: JP PRINT DATE TIME: 25-02-2025 10:10

Sl No	Lobby	Total No. of CREW in Lobby	Total No. of Call Records Available	No. of CREW having Call Records Available	Records Not Available for CREW	Total No. of Call Records on duty	No. of CREW Found on Call
1	RE	804	54204	501	55	4954	171
2	RE	804	140127	309	595	4758	123
3	FLN	270	8148	500	170	1048	82
4	JP	466	90906	806	60	9130	224
5	NE	297	17930	78	221	1113	38
6			120	2	2	0	0

Showing 1 to 6 of 6 entries

Page No. 1 of 1

4. After click on the option 'No. of crew found on call', the detail is displayed where concerned official can analyse crew call record between sign on and sign off. Call duration is also being displayed in the detail of report:

Sl No	CUG No	Sl No	Sign On Time	Sign Off Time	Sign On Date	Sign Off Date	Call Time	Mobile No	Call Duration	Call Status
1	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
2	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
3	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
4	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
5	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
6	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
7	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
8	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
9	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
10	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
11	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
12	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
13	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
14	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
15	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
16	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
17	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
18	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
19	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
20	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
21	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
22	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
23	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
24	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on
25	00100	00101-01-000000000000000000	00	00-01-0000 00:00	00	00-01-0000 00:00	00-01-0000 00:00	0000000000	00	Call on

Showing 1 to 25 of 25 entries

Page No. 1 of 1